



OBT Course Outline

UNCONSCIOUS BIAS & EQUALITY IN THE WORKPLACE FOR LINE MANAGERS

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Main Aims and Key Benefits:	This interactive half-day programme explores the impact of unconscious bias
	in workplace decision-making, interactions, and behaviours. It provides a clear
	understanding of how biases form, their effect on workplace culture, and
	practical strategies for mitigating them. The session also covers key aspects of
	the Equality Act 2010 , including protected characteristics, discrimination,
	harassment, and bullying. Delegates will gain insights into recognising and
	addressing unacceptable workplace behaviours.
Course Content:	Understanding Unconscious Bias
	What unconscious bias is and how it develops
	Common types of bias in the workplace
	How bias influences decision-making and workplace interactions
	Practical strategies to mitigate bias in recruitment, promotion, and daily
	interactions
	The Equality Act 2010 & Workplace Responsibilities
	Overview of protected characteristics
	Recognising direct and indirect discrimination
	Harassment, Bullying, and Unacceptable Behaviour
	Definitions and key differences between harassment and bullying
	Examples of unacceptable workplace behaviours and their impact
Training Methods:	Presentations
	Syndicate exercises
	■ Group discussions
Who will benefit:	Bursars, Assistant Bursars, Heads of Department, Senior Team Leaders,
	Supervisors, Managers with responsibility for recruitment
Duration:	½ day
Certification:	OBT and Progressive Training
Training Provider:	Progressive Training
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